Victims Comp Application, Review and Decision

Process and Timeline

VICTIM SUBMITS A COMPLETE APPLICATION PACKET
(1) Completed application, (2) Incident report

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VICTIMS COMP STAFF RESEARCHES CLAIM IN THE SYSTEM
(24-48 hours)

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APPLICATION ENTERED AND ASSIGNED AN INITIAL CLAIM STATUS
(Up to 5 Business Days)

→ **CLAIM STATUS: INCOMPLETE**
The application packet did not contain one or more of the required documents.

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CLAIM STATUS: CLOSED
A victim's claim will move to CLOSED status if the missing documents are not received within 60 days; however, once the documents have been received, the claim will be re-opened for eligibility review.

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CLAIM STATUS: IN REVIEW
(Up to 30 Business Days)

All documents submitted are being reviewed to determine eligibility, and the victim/claimant is notified by mail of the final decision

→ **CLAIM RECOMMENDATION: AWARD**

→ **CLAIM RECOMMENDATION: DENY**
The claim did not meet at least one eligibility requirement; and cannot be approved for payment in its current state.

→ **CLAIM RECOMMENDATION: INACTIVE**
A decision cannot be made on the claim due to needing additional information.

→ **MANAGEMENT APPROVAL**
OF RECOMMENDATION

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REQUEST FOR PAYMENT OF AWARD CLAIMS SUBMITTED
A check will be mailed to you from the Georgia Bureau of Investigation within the next eight weeks.

GEORGIA CRIME VICTIMS COMPENSATION PROGRAM
CRIMINAL JUSTICE COORDINATING COUNCIL